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«Property_Address_1»
«Property_Address_Suburb» NSW «Property_Address_Postcode»

27 September 2023

TRIM 10483/2020

Dear Owner / Resident

RE: Birds Gully and Bunnerong Road Floodplain Risk Management Study and Plan

At Randwick City Council, we know some parts of our Local Government Area (LGA) are susceptible to flooding, and we are committed to investigating solutions to reduce flood risks for our community.

In May 2021, with support from the NSW Department of Planning and Environment, Randwick City Council commenced a Floodplain Risk Management Study and Plan for the Birds Gully and Bunnerong Road Catchment.

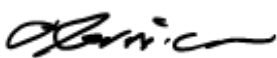
Given that your property falls within this catchment area, we are reaching out to provide you with an update and encourage your involvement in the development of the draft Study and Plan.

Additionally, we are seeking expressions of interest from community members interested in joining the Birds Gully and Bunnerong Road Floodplain Management Committee. Property owners are invited to nominate to be one of three community representatives on the committee. Nominees need to demonstrate their suitability for this role and how they meet selection criteria. The first meeting of the committee will be held on Wednesday 8 November 2023.

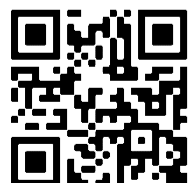
For more information regarding the draft Floodplain Risk Management Study and Plan, to provide feedback on new incidents of flooding, or to nominate yourself for the Floodplain Management Committee, please scan the QR code below or visit the Your Say Randwick website at yoursay.randwick.nsw.gov.au

The draft Floodplain Risk Management Study and Plan will be placed on public exhibition in early 2024. We will inform you again when it is available and encourage you to make a submission on the draft report. The report will include recommendations for long term flood mitigation strategies.

Your Faithfully,



Peter Cormican
Coordinator Engineering Services

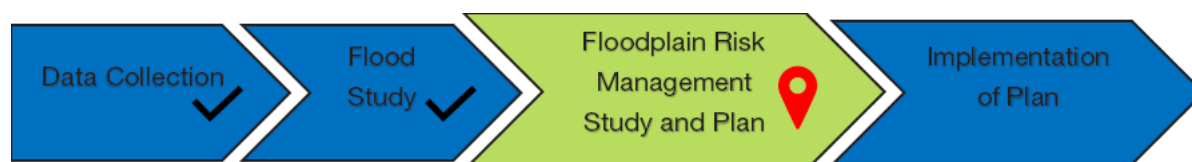


Birds Gully and Bunnerong Road Floodplain Risk Management Study and Plan

With support from the Department of Planning and Environment (DPE), a Floodplain Risk Management Study and Plan is being undertaken to investigate and plan Council's management of flooding, now and into the future. Randwick City Council is committed to investigating solutions to reduce the impacts of overland flooding.



Figure 1 – Birds Gully and Bunnerong Road Study Area



Background

- In 2018, Council completed a **Flood Study** for the Study Area (Figure 1).
- The study identified the scale of flood risk by providing information on flood behaviour including flood extents, depths and velocity of floodwaters.
- Council engaged specialist flood consultants WMAwater, to undertake the next stage of the floodplain management process which is a Floodplain Risk Management Study and Plan. The purpose of this Study and Plan is to further understand the existing and potential future flood risk and to identify a long-term strategy for managing flooding impacts and risks.
- The study is well progressed and has included assessment of mitigation measures and drainage works to reduce the extent of flooding, review of planning and development controls, and review of flood response and emergency management measures.

Types of Flood Risk Management Options

The NSW Government's Flood Risk Management Manual discusses three types of measures for reducing the impacts of and increasing our resilience to flooding. These management measures include either flood modification, property modification or response modification.

Flood Modification

Alters the flood behaviour using structures such as detention basins and system capacity improvements.

Property Modification

Includes modifications to existing properties & land use planning including zonings & development controls.

Response Modification

Increases the community's resilience through better preparedness, improved warning and recovery.

Overview of Potential Flooding Mitigation Strategies

The draft Birds Gully and Bunnerong Road Floodplain Risk Management Study and Plan will consider various measures and strategies to reduce flood risk, including those outlined below. The measures will be assessed based on their impact on flood behaviour, economic viability, social and environmental factors. Implementation of any of these measures will be subject to a benefit cost analysis and Council approval.

Beauchamp Road Wall

During a flood event, the box culvert at Birds Gully Creek overflows and floods multiple properties at 80-82 Beauchamp Road. This option involves replacing the existing wooden fence with a floodproof wall north of 80-82 Beauchamp Road. The wall would help protect the properties South of the wall and reduce the impact of flooding above floor levels.



Figure 2 – 80-82 Beauchamp Road



Figure 3 – Perry Street Drainage Upgrade

Perry Street Trunk Drain Expansion

This option proposes to increase the capacity of the current stormwater system by duplicating the existing stormwater line with another stormwater pipeline. This proposed design may reduce localised flood levels and improve inundation.

Swales to Heffron Park

Heffron park is surrounded by earth mounds that prevent floodwater entering the park creating localised flooding issues on Paine Street and Robey Street. This option considers three swales to allow overland flow from Paine Street and Robey Street into Heffron Park.

Other options being explored

- Rainbow Street Detention Basin
- Rhodes Street pit storage
- Swale across Anzac Parade at Byrd Avenue
- Sturt Street gutter line regrading
- Road regrading of Bunnerong Road
- Jellicoe Avenue gutter regrading
- Jersey Road swale
- Matraville Avenue regrading
- Stormwater duplication to Bunnerong Road
- Stormwater upgrade at Parer Street
- Stormwater diversion to Heffron Park
- Stormwater diversion to Bunnerong Road
- Stormwater amplification at Byrd Avenue
- Stormwater amplification at Stuart Street
- Feeder pipe amplification on Boonah Avenue
- Green Street Trunk drain amplification
- Perry Street inlet amplification



Figure 4 – Heffron Park Option

Feedback

Community consultation was last carried out in May 2018 when the draft Flood Study was on public exhibition and focused on understanding the community's experiences with flooding in the past.

To assist in finalising the draft Floodplain Risk Management Study & Plan for exhibition in early 2024, we are seeking your input:

- Have you experienced flooding in your area and have not previously reported this to Council?
- Are you interested in joining the Floodplain Management Committee for this catchment?

Public Exhibition – Draft Study and Plan

It is expected that the Draft Floodplain Risk Management Study & Plan will be placed on Public Exhibition in early 2024 where the community will have the chance to read the report in full, attend in-person consultations and further submit their comments on the report. The report will include recommendations for long term flood mitigation strategies.



Contact us via email: council@randwick.nsw.gov.au or go visit yoursay.randwick.nsw.gov.au

<p>English</p> <p>If you need help to understand this letter, please come to Council's Customer Service Centre and ask for assistance in your language or you can contact the Telephone Interpreter Service (TIS) on 131 450 and ask them to contact Council on 1300 722 542.</p>	<p>Greek</p> <p>Αν χρειάζεστε βοήθεια για να καταλάβετε αυτή την επιστολή, παρακαλείστε να έρθετε στο Κέντρο Εξυπηρέτησης Πελατών της Δημαρχίας (Council Customer Service Centre) και να ζητήσετε βοήθεια στη γλώσσα σας ή τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων (Telephone Interpreter Service — TIS) τηλ. 131 450 και να ζητήσετε να επικοινωνήσουν με τη Δημαρχία τηλ. 1300 722 542.</p>	<p>Italian</p> <p>Se avete bisogno di aiuto per capire il contenuto di questa lettera, recatevi presso il Customer Service Centre del Municipio dove potrete chiedere di essere assistiti nella vostra lingua; oppure mettetevi in contatto con il Servizio Telefonico Interpreti (TIS) al 131 450 e chiedete loro di mettersi in contatto col Municipio al 1300 722 542.</p>
<p>Croatian</p> <p>Ako vam je potrebna pomoć da biste razumjeli ovo pismo, molimo dodite u Općinski služni centar za klijente (Council's Customer Service Centre) i zatražite pomoć na svom jeziku, ili možete nazvati Telefonsku službu tumača (TIS) na 131 450 i zamoliti njih da nazovu Općinu na 1300 722 542.</p>	<p>Spanish</p> <p>A la persona que necesite ayuda para entender esta carta se le ruega venir al Centro de Servicios para Clientes [Customer Service Centre] de la Municipalidad y pedir asistencia en su propio idioma, o bien ponerse en contacto con el Servicio Telefónico de Intérpretes [“TIS”], número 131 450, para pedir que le comuniquen con la Municipalidad, cuyo teléfono es 1300 722 542.</p>	<p>Vietnamese</p> <p>Nếu quý vị không hiểu lá thư này và cần sự giúp đỡ, mời quý vị đến Trung Tâm Dịch Vụ Hướng Dẫn Khách Hàng của Hội Đồng Thành Phố (Council's Customer Service Centre) để có người nói ngôn ngữ của quý vị giúp hay quý vị có thể liên lạc Dịch Vụ Thông Dịch qua Điện Thoại (TIS) ở số 131 450 và yêu cầu họ liên lạc với Hội Đồng Thành Phố (Council) ở số 1300 722 542.</p>
<p>Polish</p> <p>Jeśli potrzebujesz pomocy w zrozumieniu treści tego pisma, przyjdź do punktu obsługi klientów (Customer Service Centre) przy Radzie Miejskiej i poproś o pomoc w języku polskim, albo zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service — TIS) pod numer 131 450 i poproś o skontaktowanie się z Radą Miejską (Council) pod numerem 1300 722 542.</p>	<p>Indonesian</p> <p>Jika Anda memerlukan bantuan untuk memahami surat ini, silakan datang ke Pusat Pelayanan Pelanggan (Customer Service Centre) Pemerintah Kotamadya (Council) dan mintalah untuk bantuan dalam bahasa Anda, atau Anda dapat menghubungi Jasa Juru Bahasa Telepon (Telephone Interpreter Service - TIS) pada nomor 131 450 dan meminta supaya mereka menghubungi Pemerintah Kotamadya pada nomor 1300 722 542.</p>	<p>Turkish</p> <p>Bu mektubu anlamak için yardima ihtiyaciniz varsa, lütfen Belediye'nin Müşteri Hizmetleri Merkezi'ne gelip kendi dilinizde yardım isteyiniz veya 131 450'den Telefonla Tercüme Servisi'ni (TIS) arayarak onlardan 1300 722 542 numaradan Belediye ile ilişkiye geçmelerini isteyiniz.</p>
<p>Hungarian</p> <p>Amennyiben a levél tartalmát nem érti és segítségre van szüksége, kérjük látogassa meg a Tanácsház Ügyfél Szolgálatát (Customer Service Centre), ahol magyar nyelven kaphat felvilágosítást, vagy hívja a Telefon Tolmacs Szolgálatot (TIS) a 131 450 telefonszámon és kérje, hogy kapesolják a Tanácsházat a 1300 722 542 telefonszámon.</p>	<p>Czech</p> <p>Jestliže potřebujete pomoc při porozumění tohoto dopisu, navštivte prosím naše Středisko služeb pro veřejnost (Council's Customer Service Centre) a požádejte o poskytnutí pomoci ve vaší řeči anebo zavolejte Telefonní tlumočnickou službu (TIS) na tel. číslo 131 450 a požádejte je, aby oni zavolali Městský úřad Randwick na tel. číslo 1300 722 542.</p>	<p>Arabic</p> <p>إذا أردت مُساعدة لفهم هذه الرسالة، نرجوك الحضور إلى مركز خدمة عملاء المجلس وأطلب المساعدة في لغتك، أو يُمكنك الاتصال بخدمة الترجمة الهاتفية (TIS) على هاتف رقم 131 450 وأطلب منهم الاتصال بالمجلس على رقم 1300 722 542.</p>
<p>Chinese</p> <p>如果你需要人幫助你了解這封信的內容，請來市政會顧客服務中心要求翻譯服務，或者與電話傳譯服務（TIS）聯繫，號碼是131 450。請他們幫助你打電話給市政會，號碼是1300 722 542。</p>	<p>Russian</p> <p>Если Вам требуется помощь, чтобы разобраться в этом письме, то, пожалуйста, обратитесь в Муниципальный Центр Обслуживания Клиентов и попросите оказать Вам помощь на Вашем языке или же Вы можете позвонить в Телефонную Службу Переводчиков (TIS) по номеру 131 450 и попросить их связаться с Муниципалитетом по номеру 1300 722 542.</p>	<p>Serbian</p> <p>Ako vam treba pomoć da razumete ovo pismo, molimo vas da dođete do Centra za usluge mušterijama pri Opštini (Customer Service Centre) i zamolite ih da vam pomognu na vašem jeziku, ili možete nazvati Telefonsku prevodilačku službu (TIS) na 131 450 i zamolite ih da vas povežu sa Opštinom na 1300 722 542.</p>