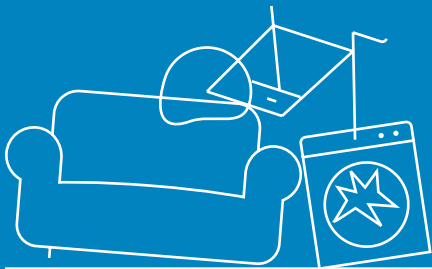


**YOUR SAY
RANDWICK**

Kerbside clean-ups

**9 out
of 10**

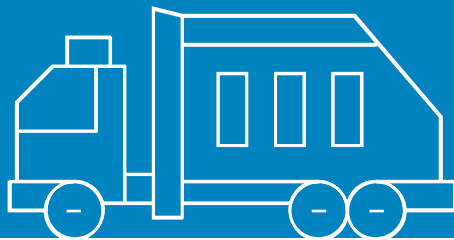
**are happy with
current service**



**Changing
cleanup
frequencies**

Increasing oncall cleanups
(from 2 to 5) & decreasing
scheduled clean-ups
(from 2 to 1).

**64%
support**



About kerbside clean-ups

Our data shows that of the scheduled clean up services, the first service is generally more widely used. There is a higher cost to Council to plan, manage and staff scheduled clean ups compared to

oncall clean ups. Because of this, we are considering reducing scheduled collections but increasing oncall collections. This would have a cost neutral impact to Council operations but would result in

greater flexibility for residents to book clean ups when needed. This would be helpful for those living in apartments or with limited storage space as they wouldn't have to wait for a scheduled clean up.



*"More
convenient all
round."*



*"Scheduled clean-
ups provide a
valuable community
recycling process."*



*"It is more flexible.
Current scheduled pick
ups often do not suit
my requirements".*



*"Current system
works ok – leave it
alone!"*

About the survey



**4,593
responses**

Survey was open from 24 July to 3 September 2019 and includes 66% hard copy and 34% online surveys received from Randwick City ratepayers and residents.

We love listening to you!

Get involved and have your say at Your Say Randwick.

yoursay.randwick.nsw.gov.au

**1300 722 542
randwick.nsw.gov.au**



**Randwick City
Council**
a sense of community

**YOUR SAY
RANDWICK**

Food waste

6 out of 10

**support
food waste
collection**



5 out of 10

are happy to pay more



55%

**support food and
garden organics
collection in
same bin**



About food waste

Nearly 40% of general household rubbish collected in Randwick City is comprised of food waste. If food scraps are collected, they can be composted and used as nature intended, for enriching soil and growing more food. They can even be processed to create Biogas which generates clean, green electricity.

Council has been trialling food waste collection for a number of years. Participating households use a small kitchen bin caddy lined with a compostable bag to collect scraps. The bags are then placed into burgundy-lidded bins for weekly collection – just like your rubbish and recycling. “Food waste can also be collected in your green-lidded garden organics bin along with organic material, rather than supplying a separate bin.

Under this model the food scraps/garden organics bin could be collected weekly and the red-lidded rubbish bin (without food in it) collected fortnightly.

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YOUR SAY RANDWICK

Kerb to kerb collection



41%

support changing to
kerb to kerb collection
(34% opposed)

42%

support
new smart
bin rollout



1 out of 3



would pay more



*"Quicker and quieter service,
less mess left behind as a
result of missing the truck."*

*"Vehicles will not have to
play dodgem cars with bins
left on the roadside."*



*"We pay enough already
for waste collection and
environmental levy on top –
use some of the levy for the
extra costs!"*

*"More vehicles. More workers.
More traffic hold-up! Why
does Randwick Council need/
want residents to pay even
more money on rates?"*



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About kerb to kerb collection

We are considering changing the method we use to pick up bins. A 'kerb to kerb' service uses a rear-loading truck with a driver and two runners and provides a higher level of service by accessing and

returning bins directly from/to the kerb. Runners manually access each bin from the kerb, empty it using the rear loader and return the bin to the kerb. This option requires more workers and more vehicles,

but means bins are not left on the roadside which improves safety for people driving, walking and riding bikes.



YOUR SAY RANDWICK

Community satisfaction existing waste services



61%

satisfaction
with existing bin
collection system



value for
money
3.6 stars

92%

Bin collection
reliability



93%

Bin collection
accuracy

73%

bin
condition
after collection



*"It is efficiently done and allows
rapid collection with little fuss."*



*"We live on a busy road lined
mostly with units, and cars
parked on both sides. Bins are
almost always moved quickly and
efficiently early on bin morning."*



*"The bins are lined up in the
middle of our street which is a
cul-de-sac and it is extremely
hard for me to back my car
out."*



*"It is dangerous for motorists,
cyclists and pedestrians,
particularly where there is
onstreet parking."*

About the survey



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About current waste services

For the past decade or so, your rubbish,
recycling and green waste has been
collected by side-loading trucks. In areas
where bins are difficult to access or parked

cars block access to the kerb, a small team
of runners move bins from the kerb to the
kerb to the roadside and back again after
collection.

For high-rise apartments, the runners move
the directly from bin bays beforehand and
return them after collection.

